

SPECIAL NEEDS REQUIRE SPECIAL SOLUTIONS

Our consulting services range from developing and optimizing complex network designs, enhancing existing system technologies and colocation areas to planning and implementation of modern data center infrastructure.



Initial familiarization with our data center and colocation facilities



Industry introduction and definition of the optimal customized solution



Equipment sourcing and purchasing in line with the customer's requirements



Network design, planning, measuring, analysis, layout concept development

For more information visit
newtelco.com

ENGINEERING & CONSULTING SERVICES

NewTelco offers a comprehensive 24/7 Technical Services portfolio and customer care at every step

LEVEL 3 ENGINEERING SERVICES

Advice and tasks using tools and/or measuring equipment and configuration

LEVEL 2 TECHNICAL SUPPORT

Advice and tasks using both tools and/or measuring equipment

LEVEL 1 TECHNICAL SUPPORT

Advice and tasks using tools but not measuring equipment

REMOTE SERVICE WITHOUT USING TOOLS

PRODUCT PORTFOLIO



INFRASTRUCTURE AUDIT



POWER CYCLING



EQUIPMENT AND SOFTWARE INSTALLATION AND CONFIGURATION



EQUIPMENT TESTING AND DIAGNOSTICS



BACKUPS AND MEDIA HANDLING



TROUBLESHOOTING, REPLACEMENT AND SPARE PARTS MANAGEMENT



SCHEDULED UPDATES AND MAINTENANCE



DOCUMENTATION AND DEVICE LABELING

KEY BENEFITS



FREELY CONFIGURABLE SERVICES PACKAGE DESIGN



CUSTOMIZED PAYMENT MODELS (HOURLY, DAILY, PROJECT PRICE)



24/7 LOCAL TECHNICAL SUPPORT AND HELPDESK



MULTI-LANGUAGE PROFESSIONAL STAFF



NO NEED TO EMPLOY OR TRAIN SUPPORT STAFF IN-HOUSE



HIGHLY-QUALIFIED TECHNICIANS AVAILABLE LOCALLY



FAST RESPONSE TIME



FLEXIBLE SERVICE LEVEL AGREEMENTS